

Anyone can do it!

# Wi-Fi Setup Start Guide

SoftBank 809SH

# START GUIDE

## Getting started

### 1. Start Up

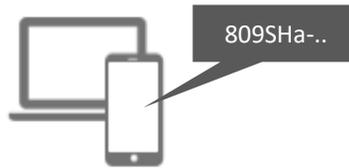
The network can be found in after about 30 seconds from turning on the Wi-Fi router.



The power button is on top side.

### 2. Join Network

Select the SSID beginning with "809SHa".  
The SSID is on the back of Wi-Fi router.



### 3. Enter Password

The password is on the back of Wi-Fi router.



**You can access the Internet once you join the network.**

For more information, please check Instructions below.



## Settings

### ■ Connecting iPhone, iPad and Android

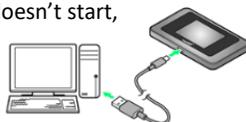
1. Tap on "Settings" icon.
2. Select "Wi-Fi".
3. Turn on "Wi-Fi".
4. Select the network "809SHa...".  
The SSID is on the back of Wi-Fi router.
5. Enter password.
6. Done!

### ■ Connecting a Windows 10 PC

1. Click the "Network" icon on the task bar on the lower right of the PC screen.
2. Select the network "809SHa...".  
The SSID is on the back of Wi-Fi router.
3. The network security key input screen will be displayed.  
Enter the password, then click "Next".
4. Click "Yes" at the sharing setting confirmation screen.
5. It's done when "connected" is displayed.

### ■ Connecting via USB

Requires a device driver to be installed.  
The driver is automatically installed when you connect the Wi-Fi router to your PC via USB. However, if the installation doesn't start, manually install the device driver by selecting from the "Devices and drives" in File Explorer on your PC.



## Password

If an alphabetical "O" and number "0" are in password, the following signs are described on the back of Wi-Fi router.

【O : alphabet】

【0 : number】

Please be careful when you enter the password.

## Battery Life

Continuous operating time of the batteries is about 6 - 8 hours.  
To save the battery life, please turn your Wi-Fi off when not in use.  
\*The battery is consumed even when the screen is off.

## Menu Icons



- ① Signal Strength
- ② Network Type
- ③ Carrier Name
- ④ Connectivity
- ⑤ Battery Life
- ⑥ Data Usage

- ⑦ Client List
- ⑧ Notifications
- ⑨ Wi-Fi Guide
- ⑩ Mobile Charge
- ⑪ Settings
- ⑫ About Device

## "No Service" message

The device can say "No service" when the Wi-Fi router is not operated with unconnected to any devices in a prescribed time period.  
Please rest assured that "No service" message disappears in 15 seconds after touching the power button.

## Troubleshooting

### ■ "I cannot connect to the Internet"

**Your device is not properly connected to the Wi-Fi router.**

Please check the Client List.

If "0" is displayed, the Wi-Fi router is not connected.

\*If "1" is displayed, one device is connected.

#### Poor Connection / No Service

Please check the signal strength on top left of the Wi-Fi.

When the signal bar shows nothing or "No service",

try moving to a location with stronger signal.

\*Signal may be weak underground or in large buildings, even when in the service area.

#### Temporary Failure

Try resetting your Wi-Fi router (instructions below).

### ■ "The connection is unstable" "The Internet is slow"

#### Restricted Speed Due To Exceeding Monthly Data Limit

If monthly data usage exceeds your data plan,

the data transfer speed can be slowed down.

Please check your data usage on the menu icon of your Wi-Fi.

#### Internet Congestion

The actual speed may vary depending on the time and locations.

Please try again later.

### ■ "I cannot connect to the printer"

#### Turn Off Privacy Separator

To connect to a printer, the privacy separator for Wi-Fi router needs to be disabled.

The privacy separator can be changed in "WEB UI" for Wi-Fi router. Please refer to the bottom of this page for instructions on accessing "WEB UI".



## Reset

When something is wrong with your Wi-Fi, try resetting it.  
Temporary failure will be cleared.

Please press and hold the reset button next to the power button using something like a pointed top with the power on, then select "YES" for the question of "Factory Reset?".

You can restore initial settings by rebooting Wi-Fi router.

Please check the operation after completing the reboot.



### ■ WEB UI

Access WEB UI, and change your settings in detail.

1. Connect your Wi-Fi to your PC or smartphone.
2. Connect to "http://web.setting/".
3. Change the website language to English.
4. Click "Log in". The password is "admin".

WEB UI QR Code



### ■ Exceeded Data Quota

When your data usage limit is reached, your access speed will be slowed down significantly.

The speed limit is reset the next month. Please rest assured that there is no extra charge for the excess data used.

Please make inquires to the following.

TEL: 03-3525-8359

MAIL: info@en.wifi-rental-store.jp

9:30AM -6:30PM (Weekdays Only)

